

Camera Configuration Tool Release Notes

Range:	C-Series
Release date:	17/10/2023
Firmware version:	V4.1.20
Preceding Release:	V4.1.10

Important Notes

- This document describes the enhancements and major fixes for the C-Series Camera Configuration Tool.
- Review each section to determine if an upgrade is warranted for your installation.
- For additional information on the tool (including the latest updates to documentation, product specifications, and software downloads), visit the Oncam website at www.oncamgrandeye.com

Release Version History

Version	Release Date	Comments
V4.0.0007	06/10/2020	Initial Release
V4.1.4	26/04/2021	Production Release
V4.1.9	01/02/2022	Production Release
V4.1.10	18/07/2022	Production Release
V4.1.20	17/10/2023	Production Release

Contact & Support

SUPPORT

For technical issues, contact Oncam Technical Support at:

US +1 978 735 4860 x112

UK +44 207 371 2324

Visit <https://support.oncamgrandeye.com/hc/en-gb> for the latest FAQs and Downloads, and how to upgrade camera firmware.

This is a Production Release of the Camera Configuration Tool for the C-Series range of cameras. For full configuration tool and camera specifications please visit:

<https://www.oncamgrandeye.com/resources/c-series-camera-config-tool/>

<https://www.oncamgrandeye.com/product/c-12-indoor/>

<https://www.oncamgrandeye.com/product/c-12-outdoor-plus/>

<https://www.oncamgrandeye.com/product/c-08-indoor-camera/>

<https://www.oncamgrandeye.com/product/c-08-outdoor-camera/>

New Features

Fixes

- When updating firmware, once the installing progress bar reaches 100%, the rebooting progress bar starts and but is labelled incorrectly. This is now resolved. (Ref 224)
- Camera Friendly name displays maximum two words, if more words are used these are not currently displayed. This is now resolved. (Ref: 215, 231)
- Error warning checks when setting password do not explicitly mention that the use of sequential letters or repetitive letters are the issue, although this is highlighted in the info text. This is now resolved. (Ref 219)
- Deleting the logged in user account whilst in the camera UI does not take the user back to the CCT camera list. This is now resolved. (Ref 229)
- Trying to run the CCT with admin user rights (right click, Run as Administrator) fails. This is now resolved. (Ref 261)
- When entering the wrong password or username, there is no warning that the details are incorrect. This has now been resolved. (Ref 283)
- There is no warning that you are not logged in and trying to upload firmware. This has now been resolved. (Ref 312).
- Authentication had to be re-entered when trying to configure a camera that was already logged in. This has now been resolved. (Ref 284)
- There is no progress bar when resetting single or multiple cameras. This has now been resolved. (Ref 320)
- Snapshot URL does not require authentication. This has now been resolved. (Ref 288)

Known Issues

- 'Apply licence' has no functionality. (Ref 368)
- A factory reset camera shows 'Log in' instead of 'Set User ID'. (Ref 319)
- Keyboard shortcuts are non-functional. (Ref 325)

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New Features

Fixes

- Webview2 installation error now fixed. (Ref: 278)

Known Issues

- When updating firmware, once the Installing progress bar reaches 100%, the rebooting progress bar starts and but is labelled incorrectly (Ref 224)
- Camera Friendly name displays maximum two words, if more words are used these are not currently displayed. (Ref: 215, 231)
- Error warning checks when setting password do not explicitly mention that the use of sequential letters or repetitive letters are the issue, although this is highlighted in the info text. (Ref 219)
- When logged into the camera, in the camera configuration functionality if you delete the logged-in user, and warning alert is shown, once accepted the change is made but the message does not clear unless cancel is selected. (Ref 229)
- Out of date Webview2 version 86.0.622.11 is installed with this version of the configuration tool if no other version available. (Ref 276)

Limitations

- CCT doesn't run when the current user is elevated. (Ref 261)

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<https://www.oncamgrandeye.com/product/c-08-outdoor-camera/>

New Features

- Updated discovery functionality to enable discovery of cameras that are on Link Local IP address ranges in closed environments. When enabled, this feature automatically assigns a Link local address to the PC to enable discovery. This feature is easily enabled/ disabled using the Link Local toggle button next to the discovery icon in the CCT. It is disabled by default.

Fixes

- Discovers cameras that are on Link-Local IP address ranges in closed environment. (Ref: 220)

Known Issues

- When updating firmware, once the Installing progress bar reaches 100%, the rebooting progress bar starts and but is labelled incorrectly (Ref 224)
- Camera Friendly name displays maximum two words, if more words are used these are not currently displayed. (Ref: 215, 231)
- Error warning checks when setting password do not explicitly mention that the use of sequential letters or repetitive letters are the issue, although this is highlighted in the info text. (Ref 219)
- When logged into the camera, in the camera configuration functionality if you delete the logged-in user, and warning alert is shown, once accepted the change is made but the message does not clear unless cancel is selected. (Ref 229)
- Webview2 version 86.0.622.11 is installed with this version of the configuration tool. (Ref 276)

Limitations

- CCT doesn't run when the current user is elevated. (Ref 261)

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<https://www.oncamgrandeye.com/product/c-12-outdoor-plus/>

New Features

- Updated interface design and layout for easier navigation.
- Save a camera configuration and apply the configuration to one or more selected cameras (applicable to same camera type only indoor or outdoor).
- Ability to generate and download a camera list file (located in hamburger menu) for single or multiple cameras detailing selected Camera MAC ID & Serial Number for submission to Technical support to generate Advanced Technical Support Licences if required.
- Ability to apply Technical Support Licences (located in hamburger menu) to single or multiple cameras.
- Automatically connects via HTTPS if a valid connection is available.
- Ability to select how many cameras to simultaneously apply firmware update to.

Fixes

Installation

- Pre installation environment – if not present on the local machine, Webview2 runtime is now automatically installed as part of the main Camera Configuration Tool application installation. (Ref: 131)
- Windows Installer certificate is now integrated into the installer therefore the installation warning will no longer be shown. (Ref: 060)

Configuration

- Configuring a camera does not require reauthentication before accessing the web interface. This only applies to a camera running V1.1.0 firmware or above. (Ref: 196)
- After refreshing camera list, “select all” button no longer stays selected. (Ref: 195)
- When Camera Configuration Tool is initialised, all cameras should now auto login (Ref:191)

User Interface

- Camera Configuration Tool Version number is now displayed in the hamburger menu of the user interface (Ref:88)
- Information and hint text updates have been made to IP settings, Firmware upgrade and Login (Ref: 142)
- Under action column the text "Set Password" has been changed to "Set User ID" for clarity. (Ref: 192)

Efficiency

- Discovery no longer runs continuously in the background but only on Camera Configuration Tool start up and when refresh is selected. (Ref: 114)

Firmware Update

- After upgrading one or multiple cameras the snapshot image displays correctly. (Ref:130)

Known Issues

Discovery

- Does not discover cameras that are on Link-Local IP address ranges in closed environment. (Ref: 220)
- Camera Friendly name displays maximum two words, if more words are used these are not currently displayed. (ref: 215)
- Error warning checks when setting password do not explicitly mention that the use of sequential letters or repetitive letters are the issue, although this is highlighted in the info text. (Ref 219)

This is the Initial Production Release of the Camera Configuration Tool for the C-Series range of cameras. For full configuration tool and camera specifications please visit:

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<https://www.oncamgrandeye.com/product/c-12-outdoor-plus/>

Known Issues

Installation

- Pre installation environment – File: dotnet runtime v3.18.net, must be installed separately prior to installation the main Camera Configuration Tool application. (Ref:131)
- Windows Installer certificate is not integrated into the installer therefore the installation warning will need to be accepted. (Ref:060)

Configuration

- When configuring a camera, need to reauthenticate before accessing the web interface. (Ref: 114)

Firmware Update

- After upgrading one or multiple cameras the snapshot image may display blank or black, please click discovery to refresh the page and retrieve the latest image from the camera. (Ref: 130)